

Guide to Applications for High-Voltage Electricity Services and Capacity Expansion/Reduction

1. Required Documents

Identification documents and property ownership documents

Category	Supporting Documents and Submission Requirements	Remarks
Identification documents	Electric power consumer's valid identification documents: (1) Company/Business: Business License for Enterprise Legal Person, Business License, or Organization Code Certificate. (2) Association: Association Registration Certification or Organization Code Certificate. (3) Government agency/public institution/other organizations: supporting documents issued by a higher-level unit, such as organizing unit or governing unit; or approval documents by the competent department for its establishment; or license issued by the competent department for operation; or Organization Code Certificate. Submission requirements: Documents uploaded or presented in-person shall be either scanned copies of the original or photocopies affixed with signatures and seals. Submitted documents should be valid as of the date of submission.	(1) If a business license with a unified social credit code is provided, the organization code and tax registration certificate will not be required. (2) When the documents are submitted by an agent of the principal or legal representative, it is necessary to present: power of attorney or letter of introduction (original), and the valid identification document of this agent, along with the identity certificate of the principal or legal representative.
Property ownership documents	Proof of property ownership for the address applying for electricity service (any of the following): (1) Real Estate Title Certificate, Immovable Property Title Certificate, Property Ownership Certificate, State-Owned Land Use Right Certificate, Collective Land Ownership Certificate, Ownership Certificate for Property on Collective Land, or Housing Site Use Certificate; (2) Construction Land Planning Permit (including the Site Planning Boundaries with Coordinates, and Planning Design Summary); (3) Property Purchase Contract, Property Rental Certificate, or Property Transaction Receipt, as registered and filed with relevant authorities. (4) Valid legal documents (including court judgments, verdicts, rulings, and mediation outcomes) that clearly define relevant rights to the land. (Note: Such legal documents must be accompanied by relevant certificates of validity issued by the adjudication authority.) (5) Supporting documents verifying property ownership or permission to install electricity services deemed valid by government authorities at the town/sub-district level or above, or conference minutes from the "fast track" processing units of government authorities at the district level or above, or project approval documents issued by government authorities at the district level or above. Submission requirements: Documents uploaded or presented in-person shall be either scanned copies of the original or photocopies affixed with signatures and seals. Submitted documents should be valid as of the date of submission.	(1) According to the requirements specified in the <i>Revised Implementation Plan for Improving the Business Environment in Guangzhou Through Further "Getting Electricity" Reforms</i> , (Sui Gong Xin [2019] No. 2), electricity consumers need only provide land-use planning permits, government project approval documents (project verification documents) or power supply eligibility certificates issued by government authorities at the town/sub-district level or above. Power supply enterprises will complete supporting works during power supply construction works and complete relevant procedures to activate electricity service upon project completion acceptance. (2) Consumers applying for capacity expansion or reduction project are not required to submit property ownership documents if no new construction, renovation, or change to existing structures are involved.

2. Procedures



2.1. Submission of Application:

When applying for electricity service, please provide all required documents. Each application will be handled by a dedicated customer manager.

2.2. Signing of Service Agreement:

If all requirements for electricity connection are met, the Guangzhou Power Supply Company will provide you with the *High-Voltage Power Supply Agreement* and *Electricity Scheme* (either through online channels or by post). Please sign and return these documents to the company.

2.3 Project Completion and Service Activation:

After the completion of necessary works, the power utility company will activate your electricity service on the same day that project completion is inspected. Alternatively, you may arrange with the company to activate electricity service on a different day.

3. Application Channels

- In-person application: Service centers of municipal/district-level power supply companies or municipal/district-level government administrative service centers;
- Online application: the China Southern Power Grid (CSG) unified services platform (<https://95598.guangzhou.csg.cn>), the CSG WeChat official account (南方电网 95598), the CSG smartphone app, the CSG Alipay lifestyle account (南方电网 95598), the official website of the Guangdong Provincial Government Affairs Data Administration, the "Yueshengshi" (粤省事) WeChat Mini-Program, the "Yueshangtong" (粤商通) app, or the "Suihaoban" (穗好办) app.

4. Service Commitment

Application Acceptance	Sign Service Agreement	Meter Installation and Service Activation
1 day	5 days	6 days

5. Gentle Reminder:

- Consumers may separately appoint qualified contractors and/or equipment suppliers for power connection projects. For relevant information, please refer to announcements at the power company's service centers or announcements by relevant power authorities.
- Time required for electricity installation may be extended accordingly for weekends or public holidays.