

Low-Voltage Non-Resident Consumer's Guide for Making Application for Electricity Access and Scaling Up (or Down) Electricity Consumption

1. Information and data to be submitted

Two types of supporting documents are required: identification documents and property ownership.

Classification	Supporting Documents and Requirements for Submission	Description
Identification documents	<p>Electric power consumer's valid identity certificate:</p> <p>(1) Company/Business: Business License for Enterprise Legal Person, Business License, or Organization Code Certificate.</p> <p>(2) Association: Association Registration Certification or Organization Code Certificate.</p> <p>(3) Government agency/public institution/other organizations: supporting documents issued by a higher-level unit, such as organizing unit or governing unit; or approval by the competent department for the establishment of the organization; or license issued by the competent department for operation; or Organization Code Certificate.</p> <p>Requirements for submission: the documents uploaded or presented shall be the scanned or duplicated copies of valid originals, affixed with signatures and seals.</p>	<p>(1) If the business license with a unified social credit code is provided, the organization code and tax registration certificate are no longer required.</p> <p>(2) When the documents are submitted by an agent of the principal or legal representative, it is necessary to present: power of attorney or letter of introduction (original), and the valid identity certificate of this agent, along with the identity certificate of the principal or legal representative.</p>
Property ownership	<p>Ownership certificate for the property where the electric power is consumed:</p> <p>(1) Real Estate Proprietorship Certificate, Real Estate Ownership Certificate, Property Ownership Certificate, State-Owned Land-Use Certificate, Collective Land Ownership Certificate, Collective Land-Based Property Ownership Certificate, or House Site Use Certificate;</p> <p>(2) Construction Land Planning Permit (including Boundary Line Map with Coordinates, and Summary of Planning);</p> <p>(3) House Purchase Contract, House Rental Certificate, or House Property Transaction Receipt, as registered and filed by the housing authority.</p> <p>(4) Effective legal documents (including judgment, verdict, ruling, and mediation document) with clear land ownership decisions or adjudication; (Note: the legal documents such as judgment, verdict, ruling, mediation statement, etc., shall be submitted with the certificate issued by the judicial organ to verify the validity of legal documents.)</p> <p>(5) The supporting document or power supply supporting document bearing property ownership issued by the town government or sub-district office or above, or the meeting minutes of the district or above government for opening green channels, or the project approval document issued by the district or above government.</p> <p>Requirements for submission: the documents uploaded or presented shall be the scanned or duplicated copies of valid originals, affixed with signatures and seals.</p>	<p>(1) According to the requirements specified in the Revised Implementation Plan for Further Optimizing Electric Power Environment for Doing Business in Guangzhou (SGX [2019] No. 2), power consumers only need to provide land-use planning permit or government project approval document (project approval document) or power supply supporting certificate issued by the town government or sub-district office or above. The power supply enterprise completes the construction of supporting projects simultaneously in the construction stage of the power consumption project and directly completes the power connection after the completion and acceptance of the project.</p> <p>(2) If no new construction, reconstruction or change of buildings is needed, the consumer is not required to provide the property ownership supporting documents for scaling up or down the power consumption.</p>

2. Time Limits

Application and Contracting



Meter Installation and Power Connection

2.1. Application and Contracting:

Documents are required for power connection application, and sign the online contract Low-Voltage Non-Resident Consumer power supply Agreement. You can decide the location of meter and meter panel that comply with the safety requirements

2.2. Meter Installation and Power Connection:

Power connection will be conducted by power supply bureau after the outdoor line work is completed, on the day or on the pre-scheduled time.

3. Channels for Making Application

- 3.1. Physical channels: service hall of power supply institution at city or district level, or the service hall of government affairs data administration at city or district level;
- 3.2. Electric channels: the unified service platform of China Southern Power Grid Co. Ltd. (CSG) at <https://95598.guangzhou.csg.cn>; the Wechat Official Account No. 95598 of CSG; the Mobile App of CSG; the Alipay Official Account No. 95598 of CSG; Guangdong Provincial Government Affairs Data Administration Website; the Wechat Mini-App of Guangdong Province for Public Convenience; or the App of Guangdong Province for Universal Commercial Affairs.

4. Time Limits Commitment

Type	Application and Contracting	Meter Installation and Power Connection
With external work	1	2
Without external work	1	7

5. Cost

In accordance with the relevant state regulations, the property right demarcation point is the demarcation point for operation, maintenance, safety responsibility. The low-voltage metering device is the property right demarcation point. External line projects are free of charge.

Notes:

1. Consumers can independently select qualified designers, constructors and/or equipment and material suppliers for power access projects. For relevant information, please refer to the announcement of the service hall or the announcement of the power regulatory department.
2. These time limits should be extended accordingly in case of a weekend or statutory holiday.

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